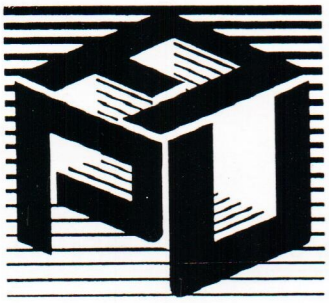

OUR CHECKLIST

*** IS THE BILLING MATHEMATICALLY CORRECT?

*** IS THE CUSTOMER BEING TAXED CORRECTLY?

*** IS THE CUSTOMER ON THE CORRECT RATE SCHEDULE?

*** DOES THE CLIENT ACTUALLY OWN THE METERS AND EQUIPMENT THAT THEY ARE BEING BILLED FOR?

*** ARE EQUIPMENT AND SERVICE CHARGES CORRECT?

*** CAN ANY EQUIPMENT OR SERVICES BE ELIMINATED?

*** CAN WE CHANGE THE PRESENT SERVICE PROVIDED TO BENEFIT THE CLIENT?

*** CAN THE PRESENT BILLING RATES BE CHANGED TO BENEFIT THE CLIENT?

PACIFIC UTILITY AUDIT, INC.

(800) 576-1010

■ Water ■ Sewer ■ Gas ■ Electricity ■ Telephone ■ Refuse

DOES THE FEDERAL ENERGY REGULATORY COMMISSION MONITOR UTILITY AND TELECOMMUNICATION RATES?

NO! ! !

IT IS THE CONTENTION OF THE FEDERAL ENERGY REGULATORY COMMISSION THAT THE INDIVIDUAL STATE UTILITIES COMMISSIONS SHALL CONTROL THE RATES CHARGED TO RESIDENTIAL, COMMERCIAL AND INDUSTRIAL CONSUMERS.

THIS LEAVES THE UTILITY COMPANY TO PROVIDE THE CUSTOMER WITH ALL OF THE AVAILABLE OPTIONS AND RATES AND TO CONTINUALLY PROVIDE INFORMATION TO MAKE THE CUSTOMER MORE AWARE OF THE RATES DESIGNED FOR THEIR USAGE.

HOWEVER! ! !

THE UTILITY COMPANIES STATE THEY CANNOT GUARANTEE THAT THE CUSTOMER WILL BE SERVED UNDER THE MOST FAVORABLE APPLICABLE RATE SCHEDULE.

THIS LEADS US TO BELIEVE THTA THE STATE COMMERCE COMMISSION TAKES ON THE RESPONSIBILITY TO INSURE THAT THE INDIVIDUAL CONSUMER IS ON THE BEST RATE POSSIBLE.

WRONG! ! !

THE CALIFORNIA COMMERCE COMMISSION STATES THAT THE CHOICE OF THE SELECTION OF RATE IS LEFT UP TO THE CUSTOMER.