DEALING WITH UTILITY AND TELEPHONE COMPANIES

The utility and telephone companies' job is usually not done well because of the following problems:

1. LACK OF EXPERTISE -
   Employees not up to date on all changes in the marketplace.
2. TOO SMALL STAFF AND BUDGET
3. OUTDATED LAWS AND PROCEDURES
4. NO COMPENSATION FOR REPORTING MISTAKES AND ERRORS
5. HANDLING OF SEVERAL OTHER PROJECTS
6. PREDETERMINED OPINION BY UTILITY AND TELEPHONE EMPLOYEES
7. MISINFORMATION
8. INADEQUATE COMPANY SUPERVISION

PACIFIC UTILITY AUDIT, INC.

(800) 576-1010

■ Water ■ Sewer ■ Gas ■ Electricity ■ Telephone ■ Trash

Second to Salaries, the utility bills are one of today's largest expenses in most American businesses.

PLEASE PROVIDE US WITH THE FOLLOWING INFORMATION:

1. Copies of your GAS bills for the last TWELVE months.

2. Copies of your WATER/SEWER bills for the last TWELVE months.

3. Copies of your Electric bills for the last TWELVE months.

4. Copies of your TRASH bills for the last TWELVE months.
   (Only if trash is billed through the utility company or city.)

5. A copy of your MOST RECENT PHONE bills for all your telephone account numbers.

YOUR UTILITY AUDIT WILL BEGIN FOLLOWING OUR RECEIPT OF THE SIGNED, WHITE COPIES OF THE THREE AGREEMENT FORMS AND THESE UTILITY BILLS.